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Get Started with Sherpa

Setup:

1. Create a test user / sandbox account

In order to create test deliveries, you will need to create a user account on our QA environment as you would for your production account: https://qa.deliveries.sherpa.net.au/users/sign_up

Good to know: The country code of the phone number you use will dictate which country you will be able to log deliveries for. We currently operate in both Australia and New Zealand so using an Australian phone number will allow you to log deliveries for Australia.

2. Confirm your test account

You should receive a confirmation instruction email, please go ahead and click the confirm button.

3. Add a test payment method

Once your account is confirmed you can log in and add a test payment method here:

<https://qa.deliveries.sherpa.net.au/users/payments>

We use Braintree as our payment gateway so you choose one of the **test** payment methods displayed on that page: <https://developer.paypal.com/braintree/docs/guides/credit-cards/testing-go-live/ruby>

Next time you create a delivery in our test environment, we will use that payment method for the payment of the delivery.

4. Interactive documentation

We use Swagger to generate our API documentation. It contains details about the different endpoints available which will help you with your integration.

<https://qa.deliveries.sherpa.net.au/api/swagger>

Authentication

We use OAuth for our authentication. A JSON hash is returned in the following format if authentication is successful:

```
{
  "access_token": "c6697b5bdd21f8654e1d43066acf3947",
  "expires_in": 86400,
  "token_type": "Bearer"
}
```

1. Authenticating with your your client_id and client_secret

You will first need to authenticate with your API token in order to get your access token.

Visit <https://qa.deliveries.sherpa.net.au/users/tokens> to obtain your API token.

Make sure to:

- *provide your client_id and client_secret*
- *use grant_type with 'client_credentials'*
- *provide the X-App-Token header with 'user_sherpa_api'*

eg:

```
curl --request POST 'https://qa.deliveries.sherpa.net.au/api/1/oauth/token' \
--header 'X-App-Token: user_sherpa_api' \
--header 'Content-Type: application/json' \
--data-raw '{
  "grant_type": "client_credentials",
  "client_id": "your_client_id",
  "client_secret": "your_client_secret"
}'
```

2. Use your access token

Once you have an access token, you can start using our API to create a new delivery for example. Access tokens do expire after 24 hours, so if you send a request with an expired token you will get an 'invalid_token' error. You can re-authenticate with your API token to get another access token once it has expired.

Creating a delivery [swagger](#)

Valid parameters and a valid access token will allow you to create deliveries. Make sure to:

- specify all required parameters
- provide the X-App-Token header with 'user_sherpa_api'
- provide the Authorization header with 'Bearer [YOUR ACCESS TOKEN HERE]'

Good to know:

- Auto-Transition is enabled by default in our QA environment so, once a delivery is created it will automatically open to drivers, get assigned, picked up and delivered. Make sure to have a valid [test payment method](#) set up or your job will automatically be cancelled if the payment fails.
- You can now provide us with your internal reference ID (order number, job ID... whatever that is).
- When choosing the vehicle ID, bear in mind that the delivery price when selecting a car is more expensive than when selecting a Motorbike/Scooter.
- Once assigned and if a valid payment method is present, the delivery will automatically transit to the Paid state.
- Delivery states meaning:
 - "0" => New/Booked/Scheduled delivery. Not opened to our Sherpas yet
 - "16" => Pre-Opened. Delivery is available to be pre-accepted by our Sherpas
 - "1" => Opened/Finding Sherpa. Delivery is available to be accepted by our Sherpas
 - "2" => Assigned and awaiting payment verification. Delivery is assigned to one of our drivers. Payment verification pending.
 - "3" => Assigned and payment verification complete. Delivery is assigned and has passed payment verification.
 - "14" => Arriving for Pick up. Driver is arriving at the pickup address (geo-fenced)
 - "12" => Arrived for Pick up. Driver has arrived at the pickup address (manually triggered)
 - "4" => Picked up. Delivery has been picked up by a sherpa
 - "15" => Arriving for Delivery. Driver is arriving at the delivery address (geo-fenced)
 - "13" => Arrived for Delivery. Driver has arrived at the delivery address (manually triggered)
 - "5" => Delivered
 - "6" => Closed. Delivery has been delivered and rated (Delivered delivery automatically transition to closed state after 24 hours if not rated)
 - "7" => Cancelled. Delivery has been cancelled by user or support team
 - "8" => Refunded. Delivery has been partially or fully refunded
 - "10" => Failed. Delivery failed to be delivered. Eg: no one home
 - "11" => On Hold. Delivery is currently being investigated by our support team
- We offer multiple delivery options to match your needs:
 - 2 Hour Delivery: `delivery_option => 0`
 - 4 Hour Delivery: `delivery_option => 1`
 - Same Day Delivery: `delivery_option => 2`
 - Volume Same Day: `delivery_option => 3` (contact us to enable option)
 - 1 Hour Delivery: `delivery_option => 5`
 - Bulk Rate: `delivery_option => 6`

It defaults to 2 Hour Delivery if no delivery options are provided.

- We use Google Services to fetch the latitude/longitude of pickup/delivery address. Google may have issues locating an address if it contains anything else but the street address. Therefore we advise you to provide Level/Suite/Unit as part of the pickup_address_unit or delivery_address_unit field depending on which address it is for.

- We now allow tracking of a delivery via a URL without having to send an SMS to the recipient. The delivery tracking URL is available at delivery creation but becomes active once the delivery transit to the “paid” status. See the “delivery_tracking” key below in the response for more details.
- “ready_at” field default to current date/time
- Pickup/Delivery details have been added, you can now add for each address:
 - Contact name
 - Phone number
 - Email address
 - Instructions

- We follow [E.164](#) format for storing our phone numbers. This means only specific phone number formats are accepted. The phone number provided will be cleaned up and only digits will be kept.
 - Please see below valid formats:
 - 0412345678
 - 0412 345 678
 - 412 345 678
 - +61412 345 678
 - 61412 345 678
 - 61412345678
 - 02 1234 5678
 - +332 12 34 56 78
 - 33212345678
 - Please see below invalid formats:
 - 8318 1527
 - 0061283181527

eg:

```
curl --request POST 'https://qa.deliveries.sherpa.net.au:443/api/1/deliveries' \  
--header 'X-App-Token: user_sherpa_api' \  
--header 'Authorization: Bearer 8506d934d448f52bfd6e0e830848d8a4' \  
--header 'Content-Type: application/json; charset=utf-8' \  
--data-raw '{  
  "vehicle_id": "1",  
  "item_description": "test",  
  "pickup_address_unit": "Unit 123",  
  "pickup_address": "Smail Street Ultimo NSW 2007",  
  "pickup_address_contact_name": "John Doe",  
  "pickup_address_phone_number": "0412345678",  
  "pickup_address_instructions": "Pickup from reception",  
  "delivery_address_unit": "Level 5",  
  "delivery_address": "Brumby Street Surry Hills NSW 2010",  
  "delivery_address_contact_name": "John Smith",  
  "delivery_address_phone_number": "0487654321",  
  "delivery_address_email_address": "john.smith@smith.com",  
  "delivery_address_instructions": "Leave at the door",  
  "delivery_option": "1",  
  "ready_at": "2222-06-01T10:00:00+10:00"  
}'
```

This should return something like:

```
{  
  "id": 213391,  
  "user_id": 3,  
  "type": "SimpleDelivery",  
  "delivery_option": 1,  
  "state": "0",  
  "item_number": 1,  
  "item_description": "test",  
  "delivery_items": [],  
  "amount": "13.5",  
  "delivery_surcharge": {},  
  "pickup_address": {  
    "id": 326601,  
    "formatted_address": "Smail Street Ultimo NSW 2007",  
    "validated_address": "Smail Street Ultimo NSW 2007 Australia",  
    "unit": "Unit 123",  
    "street_address": "Smail Street",  
    "city": "Ultimo",  
    "state": "NSW",  
    "postal_code": "2007",  
    "country": "Australia",
```

```
"latitude": "-33.8827923",
"longitude": "151.1959758",
"contact_name": "John Doe",
"area_code": "AU",
"phone_number": "+61412345678",
"instructions": "Pickup from reception"
},
"delivery_address": {
  "id": 326600,
  "formatted_address": "Brumby Street Surry Hills NSW 2010",
  "validated_address": "Brumby Street Surry Hills NSW 2010 Australia",
  "unit": "Level 5",
  "street_address": "Brumby Street",
  "city": "Surry Hills",
  "state": "NSW",
  "postal_code": "2010",
  "country": "Australia",
  "latitude": "-33.8876642",
  "longitude": "151.2086783",
  "contact_name": "John Smith",
  "area_code": "AU",
  "phone_number": "+61487654321",
  "email_address": "john.smith@smith.com",
  "instructions": "Leave at the door"
},
"vehicle": {
  "id": 1,
  "name": "Car",
  "enabled": true
},
"delivery_tracking": {
  "token": "9WPAPR-55PWE6ZQIPU9FJNGEZO9PMW",
  "url": "https://qa.track.sherpadelivery.com/9WPAPR-55PWE6ZQIPU9FJNGEZO9PMW"
},
"delivery_flag": {
  "out_of_area": false,
  "out_of_hours": false,
  "invalid_pickup_address": false,
  "invalid_delivery_address": false,
  "potential_duplicate": false
},
"open_at": "2222-06-01T10:45:00.000+11:00",
"ready_at": "2222-06-01T11:00:00.000+11:00",
"deliver_for": "2222-06-01T15:00:00.000+11:00",
"leave_unattended": false,
```

```
"check_id": false,  
"fragile": false,  
"alcohol": false,  
"high_vis": false,  
"tobacco": false,  
"prescription_meds": false  
}
```

Getting the price of delivery [swagger](#)

Prior to creating a delivery, you can request the price of a delivery so you can display it to your customers. Valid parameters and a valid access token will allow you to request the price of a delivery. Make sure to:

- specify all required parameters
- *provide the X-App-Token header with 'user_sherpa_api'*
- *provide the Authorization header with 'Bearer [YOUR ACCESS TOKEN HERE]'*

Good to know:

Please refer to the Good to know of the above "Creating a Delivery" section.

eg:

```
curl --request GET  
'https://qa.deliveries.sherpa.net.au:443/api/1/price_calculators/delivery?vehicle_id=1&pickup_address=8 Brumby Street Surry Hills NSW 2010&delivery_address=177 Mitchell Road Erskineville NSW 2043&ready_at=2023-06-01T10:00:00+10:00&delivery_option=1' \  
--header 'Authorization: Bearer 8506d934d448f52bfd6e0e830848d8a4' \  
--header 'X-App-Token: user_sherpa_api'
```

This should return something like:

```
{  
  "price": "16.0",  
  "currency": "AUD",  
  "distance": 3687,  
  "guaranteed": true  
}
```

The distance returned is in meters.

Getting the delivery prices for each available delivery option

Prior to creating a delivery, you can request the price of a delivery for each available delivery option so you can display it to your customers. For example, “Same Day Delivery” won’t be available if the “ready_at time” is after midday. Valid parameters and a valid access token will allow you to request the price of a delivery. Make sure to:

- specify all required parameters
- provide the X-App-Token header with ‘user_sherpa_api’
- provide the Authorization header with ‘Bearer [YOUR ACCESS TOKEN HERE]’

Good to know:

Please refer to the Good to know of the above “Creating a Delivery” section.

eg:

```
curl --request GET
'https://qa.deliveries.sherpa.net.au:443/api/1/price_calculators/delivery_options?vehicle_id=1&
pickup_address=8 Brumby Street Surry Hills NSW 2010&delivery_address=177 Mitchell Road
Erskineville NSW 2043&ready_at=2023-06-01T10:00:00+10:00&delivery_option=1' \
--header 'Authorization: Bearer 8506d934d448f52bfd6e0e830848d8a4' \
--header 'X-App-Token: user_sherpa_api'
```

This should return something like:

```
{
  "currency": "AUD",
  "distance": 3411,
  "delivery_options": [
    {
      "delivery_option": 0,
      "price": "15.0"
    },
    {
      "delivery_option": 1,
      "price": "15.0"
    },
    {
      "delivery_option": 2,
      "price": "12.0"
    },
    {
      "delivery_option": 3,
      "price": "15.0"
    },
    {
      "delivery_option": 5,
```

```
    "price": "23.5"
  }
]
}
```

The distance returned is in meters.

Barcode

We have added the ability for Sherpa drivers to scan barcodes on both pickup and delivery to ensure the correct items are being picked up and delivered.

While we handle most common barcodes, we advise you to check with us to ensure the format you use is accepted by our driver app.

Our API allows you to provide barcodes as part of the delivery creation or as part the delivery update. When updating a delivery using our API endpoint, please ensure to provide all the barcodes as the missing barcodes will be removed from the delivery.

```
curl --request POST 'https://qa.deliveries.sherpa.net.au:443/api/1/deliveries' \
--header 'X-App-Token: user_sherpa_api' \
--header 'Authorization: Bearer 8506d934d448f52bfd6e0e830848d8a4' \
--header 'Content-Type: application/json' \
--data-raw '{
  "delivery_items": [
    {
      "barcode": "Barcode-1"
    },
    {
      "barcode": "Barcode-2"
    }
  ],
  "pickup_address": "Unit 123 Smail Street Ultimo NSW 2007",
  "vehicle_id": "1",
  "delivery_option": "0",
  "delivery_address": "Level 5 Brumby Street Surry Hills NSW 2010",
  "item_description": "Flowers"
}'
```

Cancel Reason Codes

To make it easier to manage, we have introduced a new field called `cancel_reason_code`. When cancelling a delivery, instead of providing us with a reason for cancellation, a `reason_code` will be expected.

Please see below the list of available reason codes to choose from when cancelling a delivery:

reason_code	description
0	No longer needed
5	No driver available
6	Duplicate order
7	Driver late for pickup / delivery
12	Invalid job details

Full list of reason code which could be coming through as part of the API response:

reason_code	description
0	No longer needed
1	Could not find pickup / delivery address
2	Driver refuses pick up
3	Outside delivery specs (customer at fault)
4	Outside delivery specs (driver at fault)
5	No driver available
6	Duplicate order
7	Driver late for pickup / delivery
8	Damaged in transit
9	Lost in transit
10	Customer dissatisfied with the service
11	Outside service area / hours
12	Invalid job details
13	Not safe to leave unattended
14	Sender / Recipient not available

15	Fraudulent order
16	Incorrect items picked up / delivered
17	Accident / vehicle trouble
18	Driver app issues
19	Payment issues
20	Recipient was intoxicated
21	Recipient or others are under 18
22	Refusing to show ID / invalid ID
23	Other
24	Pickup address is closed
25	Recipient not available / Specified recipient is not available
26	Drop off address is closed
27	Reason is not available - deprecated field used
28	Incorrect items picked up (client at fault)
29	Excessive wait times at pickup/delivery
30	Incorrect return
31	Driver assigned too late
32	Incorrect secure code
33	Missing secure code

Vehicles

When requesting a quote or creating a delivery, you will be required to provide a `vehicle_id`. To ensure there are no issues with your delivery it is important to choose the right vehicle. Sherpa currently has 3 vehicle options:

1. Car (Vehicle ID: 1)
 - a. Best suited for medium size items
 - b. Max 60x60x60cm & 20Kg per item - advise up to 6 items
 - c. Most common vehicle in our network
 - d. Can be accepted by drivers with a motorbike, car or van
2. Motorbike (Vehicle ID: 2)
 - a. Best suited for small & non fragile items
 - b. Max 30x30x30cm & 10Kg
 - c. Cheapest option
 - d. Can be accepted by drivers with a car or van
3. Van (Vehicle ID: 4)
 - a. Best suited for larger / heavier items
 - b. Max 150x150x150cm & 25Kg per item - please provide dimensions in the `item_description` field
 - c. Limited numbers of vehicles available
 - d. Can be accepted by drivers with a station wagon or van

Webhook

If you want to, instead of receiving emails about delivery status updates, you can subscribe to delivery events by adding a web hook that will push JSON notifications to a given URL.

To do so we will need to convert your account into an Enterprise account. You can request your account to be converted by sending an email to escalations@sherpa.net.au and providing us with the email address of your account. Once your account is converted to an Enterprise account, you will be able to fill in your webhook URL [here](#).

1. Receive a webhook

Once you register a webhook URL with Sherpa, we will issue a HTTP POST request to the URL specified every time one of your delivery status changes. The request's POST parameters will contain JSON data relevant to the event that triggered the request.

A. Delivery Status update

Triggered when the delivery status changes. You can select which events you would like to receive updates for. Please see section 2 below **“Subscribe to a Webhook Event”**

Please see below a payload example of delivery status update. Some of the keys are optional.

```
{
  "id":12345,
  "run_id":12,
  "internal_reference_id":"ABC789",
  "consignment_number":"123QWE",
  "type":"Standard",
  "state":"5",
  "sent_at":"2019-12-05T05:30:46+00:00",
  "amount":"18.5",
  "cancel_reason_code":0,
  "delivery_option":0,
  "item_number":2,
  "vehicle_id":1,
  "ready_at":"2019-12-05T16:15:46+11:00",
  "deliver_for":"2019-12-05T18:15:46+11:00",
  "leave_unattended":"true",
  "check_id":"true",
  "fragile":"true",
  "alcohol":"true",
  "pickup_address":{
    "formatted_address":"10 Butt Street Surry Hills NSW 2010",
  },
  "delivery_address":{
```

```

    "formatted_address":"6 Lacey Street Surry Hills NSW 2010",
  },
  "pod_proof_option":1,
"pod_url":"https://qa.deliveries.sherpa.net.au/storage/representations/proxy/eyJfcmFpbHMiOnsibWVzc2FnZSI6IkJBaHBBN2s0QWc9PSIsImV4cCI6bnVsbCwicHVyIjoiYmxvY19pZCJ9fQ==--9f3bbeea5bb631b917411bd6c7825d9a4f920b40/eyJfcmFpbHMiOnsibWVzc2FnZSI6IkJBaDdCem9MWm05eWJXRjBTU01JYW5CbkJqb0dSV1E2RkhKbGMybDZaVjkwYjE5c2FXMXBkRnNIYVFMb0Eya0M2QU09IiwiaXhwIjpudWxsLCJwdXIiOiJ2YXJpYXRpb24ifX0---c0683905f794fe2828465e03394df00c5072cdf5/pod-sample.jpg",
  "recipient_name":"John Doe",
  "courier":{
    "id":73,
    "first_name":"Support",
    "last_name":"S.",
    "mobile_phone":"61412345678",
    "geolocation":{
      "latitude":"-33.889282",
      "longitude":"151.201602"
    }
  },
  "delivery_tracking":{
    "url":"https://qa.track.sherpadelivery.com/G4WPWBXKIPYBNKAFNGMHMND_MVPT1W"
  },
  "delivery_etas":{
    "pickup_eta":"2019-12-05T16:15:46+11:00",
    "delivery_eta":"2019-12-05T16:20:46+11:00"
  },
  "delivery_surcharge":{
    "amount_increase":"0.0",
    "wait_time_user_increase":"4.0"
  },
  "delivery_relation":{
    "delivery_id":123456
  }
}

```

Please refer to the “Creating a delivery” section for the meaning of the state key above.

B. Driver Location update

Triggered every 10 minutes. The payload contains the latest driver location and delivery ETAs if available

```

{
  "geolocation":{
    "latitude":"-33.889282",
    "longitude":"151.201602"
  }
}

```

```
},
"delivery_etas":{
  "pickup_eta":"2019-12-05T16:15:46+11:00",
  "delivery_eta":"2019-12-05T16:20:46+11:00"
},
"delivery_id":123
}
```

2. Subscribe to a Webhook Event

You can subscribe to multiple delivery status update and other events in the “Notifications” section [here](#)

Eg:

- Delivery assigned
- Delivery picked up
- Outside of delivery hours
- ...

3. Verify a webhook created through the API

Webhooks created through the API can be verified by calculating a digital signature.

Each Webhook request includes a *X-Sherpa-Hmac-SHA256* header which is generated using your [secret](#), along with the data sent in the request.

To verify that the request came from Sherpa, compute the HMAC digest according to the following algorithm and compare it to the value in the X-Sherpa-Hmac-SHA256 header. If they match, you can be sure that the Webhook was sent from Sherpa and the data has not been compromised.

Note that if you are using a Rack based framework such as Ruby on Rails or Sinatra the header you are looking for is HTTP_X_SHERPA_HMAC_SHA256

Below is a simple example in Ruby using the Sinatra web framework of how one might verify a webhook request.

```
require 'rubygems'
```

```
require 'base64'
```

```
require 'openssl'
```

```
require 'sinatra'
```

```
SECRET = 'SecuredSecret'
```

```
helpers do
```

```
  # Compare the computed HMAC digest based on the shared secret and the request contents to the reported  
  # HMAC in the headers
```

```
  def verify_webhook(data, hmac_header)
```

```
    digest = OpenSSL::Digest::Digest.new('sha256')
```



```
    calculated_hmac = Base64.encode64(OpenSSL::HMAC.digest(digest, SECRET, data)).strip
    calculated_hmac == hmac_header
end
end
```

```
# Respond to HTTP POST requests sent to this web service
post '/' do
    request.body.rewind
    data = request.body.read
    verified = verify_webhook(data, env["HTTP_X_SHERPA_HMAC_SHA256"])

    # Output 'true' or 'false'
    puts "Webhook verified: #{verified}"
end
```

PHP version:

```
<?php
define('SECRET', 'SecuredSecret');

function verify_webhook($data, $hmac_header)
{
    $calculated_hmac = base64_encode(hash_hmac('sha256', $data, SHERPA_APP_SECRET, true));
    return ($hmac_header == $calculated_hmac);
}

$hmac_header = $_SERVER['HTTP_X_SHERPA_HMAC_SHA256'];
$data = file_get_contents('php://input');
$verified = verify_webhook($data, $hmac_header);
error_log('Webhook verified: '.var_export($verified, true)); //check error.log to see the result
?>
```

4. Retry policy

In the event the request fails, typically not returning a 201 or 200 status code, we will automatically retry to send the request until we receive a successful response as per the below schedule:

#	Next retry backoff	Total waiting time
1	0d 0h 0m 30s	0d 0h 0m 30s
2	0d 0h 0m 46s	0d 0h 1m 16s
3	0d 0h 1m 16s	0d 0h 2m 32s
4	0d 0h 2m 36s	0d 0h 5m 8s
5	0d 0h 5m 46s	0d 0h 10m 54s
6	0d 0h 12m 10s	0d 0h 23m 4s
7	0d 0h 23m 36s	0d 0h 46m 40s
8	0d 0h 42m 16s	0d 1h 28m 56s
9	0d 1h 10m 46s	0d 2h 39m 42s
10	0d 1h 52m 6s	0d 4h 31m 48s
11	0d 2h 49m 40s	0d 7h 21m 28s
12	0d 4h 7m 16s	0d 11h 28m 44s
13	0d 5h 49m 6s	0d 17h 17m 50s
14	0d 7h 59m 46s	1d 1h 17m 36s
15	0d 10h 44m 16s	1d 12h 1m 52s
16	0d 14h 8m 0s	2d 2h 9m 52s
17	0d 18h 16m 46s	2d 20h 26m 38s
18	0d 23h 16m 46s	3d 19h 43m 24s
19	1d 5h 14m 36s	5d 0h 58m 0s
20	1d 12h 17m 16s	6d 13h 15m 16s
21	1d 20h 32m 10s	8d 9h 47m 26s
22	2d 6h 7m 6s	10d 15h 54m 32s
23	2d 17h 10m 16s	13d 9h 4m 48s
24	3d 5h 50m 16s	16d 14h 55m 4s
25	3d 20h 16m 6s	20d 11h 11m 10s

The above table is indicative only

Websocket

If you want to receive real time updates of your driver location, use our websocket service and subscribe to the location channel for your delivery. More details can be found in our websocket specific documentation [here](#).

Driver Location is also available via webhooks but updates are only sent every 10 minutes.

Going Live

Once you are happy with your testing and are ready to go live you can start using our production endpoints. You will need to:

1. Create a [production account](#) if you don't already have one
2. Confirm your production account if not done already
3. Add a valid [payment method](#)
 - a. You will need to add a real credit card or a paypal account this time
4. Use our production API URL, eg: <https://deliveries.sherpa.net.au/api/1/deliveries>
 - a. Currently you can also use 'www' instead of 'deliveries' but this might change in the future so make sure to use the 'deliveries' subdomain
5. Set up your webhook if needed.

IP-Addresses

Egress

All egress communication from Sherpa (including Webhooks) originate from static IP-Addresses. The following IP-Addresses need to be whitelisted on your corporate network to receive Webhooks.

Environment	IP-Addresses
QA	34.87.204.202
Production	35.244.102.49

Ingress

All ingress communications to Sherpa (including API requests) are destined to static IP-Addresses. The following hostnames/ip-addresses should be whitelisted on your corporate network to send API requests.

Environment	Hostname	IP-Addresses
QA	qa.deliveries.sherpa.net.au	34.120.151.184
Production	deliveries.sherpa.net.au	34.102.217.213

Changelog

- 4.1 Add delivery tracking and Unit/Level/Suite field
- 4.2 Add endpoint that return delivery prices for each available delivery option
- 4.3 Add ability to provide internal reference ID
- 4.4 Remove deliver_for and add pickup/delivery details
- 4.5 Add new delivery states and phone number formats
- 4.6 Add websocket information
- 4.7 Improve webhook payload example
- 4.8 Specify how to subscribe to delivery status updates (Webhook)
- 4.9 Update delivery state meaning
- 4.10 Add arrived for pick up/delivery status
- 4.11 Add arriving soon for pick up/delivery status
- 4.12 Add delivery proof option (signature/photo)
- 4.13 Add barcode and cancel reason codes
- 4.14 Add vehicle information
- 4.15 Add Driver Location webhook
- 4.16 Add missing keys to webhook payload
- 4.17 Add IP-Address details for whitelisting
- 4.18 Update missing cancel reason codes
- 4.19 Add country specific delivery information
- 4.20 Post JSON body for oauth endpoints
- 4.21 Add webhook retry policy
- 4.22 Update new delivery return JSON
- 4.23 Improve copy
- 4.24 Add Pre-Opened state
- 4.25 Add cancellation reason
- 4.26 Add delivery address email address
- 4.27 Update driver location webhook payload
- 4.28 Add cancellation reasons
- 4.29 Authentication with client_id and client_secret